



THE  
**LIGHTHOUSE**  
OF HOUSTON

## 2022 Annual Report

**WE SERVE ALL AGES &  
ALL STAGES OF VISION LOSS**

## A MESSAGE FROM

# Jenna Dhayer & David Donat

**President**

**Board of Directors, Chair**

For 83 years, the Lighthouse of Houston has been dedicated to serving the blind and low-vision community. We positively impact people by providing programs, services, and employment opportunities - regardless of a person's age, income, or background - that assist in creating independence.

Over the past year, we have been focused and committed to serving the greater blind and low-vision community by expanding our low-vision, behavioral health, and technology education services. We renewed our partnership with the University of Houston College of Optometry allowing residents exposure to a very diverse population of people impacted by blindness or vision difficulties. Our focus to provide behavioral health counseling in individual and group sessions as well as assistive technology evaluations and training is critical to providing a path to create independence.

We are pleased to share that 48% of our workforce is blind or has low vision. While most of our blind and low-vision staff work on contracts related to our call/contact center, document management, or kitting/packaging business services, we are dedicated to hiring for all positions.

Our youth and adult day center programming has been a primary focus this past year. We are excited to share that we received our HHSC youth camp license to operate a fun, engaging, safe place for kids and their siblings during the summer and school breaks. Our adult day center program continues to grow and is a great place for people who are not in the workforce to belong. We have so many wonderful people who spend weekdays with us playing games, doing arts and crafts, swimming, field trips, and so much more.

The Lighthouse of Houston is shining bright and providing many impactful opportunities for individuals to create independence, and grow personally and professionally.

Our impact would not be possible without the generosity of supporters like you! Our sincere gratitude and appreciation to the Lighthouse of Houston's Board of Directors, Volunteers, Staff, Donors, and Community Partners for their dedication and continuous support in serving our mission. Together, we can make a difference.



## OUR MISSION

**To assist people who are blind or visually impaired to be independent members of society.**

## OUR MISSION

### GOAL

**To provide services that identify and develop the individual strengths and needs of each person with visual disabilities, so they may reach their full emotional, social and educational potential.**



**We Serve All Ages  
& All Stages  
of Vision Loss.**

**Founded in 1939**

# Our Programs & Services

---

## LOW VISION CLINIC

The Low Vision Clinic provides low vision evaluations, adaptive visual aids, training and education to those with impaired vision. Services are performed by a board-certified Optometrist specializing in the assessment and management of the rehabilitation needs of people with vision difficulties.

## BEHAVIORAL HEALTH

When a person loses their vision, mental health can often be impacted. The Behavioral Health Services Department has licensed clinicians who specialize in the treatment of various mental health concerns associated with vision loss.

## COMMUNITY & RECREATION

We offer a variety of programs for youth and adults who are blind or low vision. Our licensed programs are structured to increase the quality of life and experiences through programmed activities, games, crafts and field trips.

## TECHNOLOGY EDUCATION

Technology proficiency is one of the most important skill sets for people who are blind and low vision to have in today's society. We are proud to offer a variety of Assistive Technology Training and Evaluation to our clients.

## PRODUCTS & SERVICES

We are an inclusive organization that employs people of all backgrounds, ages, ethnicities, education levels and disabilities. Approximately 48% of our employees are blind or low-vision. In addition, our Business Services department seeks out employment opportunities with external employers, helping supply those companies with a reliable, motivated workforce while also meeting internal diversity, equity & inclusion goals. Services offered include call center, document management, and kitting & packaging.

## INDEPENDENT & ASSISTED LIVING CENTERS

Lighthouse Living Centers I and II are Housing & Urban Development (HUD) Section 202-classified facilities located in Southwest Houston and offer independent living for people with disabilities and the elderly. Additionally, The Lighthouse of Houston has two licensed Assisted Living Facilities located at 820 Marston. These facilities offer 10 private bedrooms in total with a full bathroom in each room to Deaf & Blind clients.

# LOW VISION CLINIC - Year in Review

## DEPARTMENTAL MILESTONES

The Lighthouse of Houston revitalized the residency program with The University of Houston's College of Optometry. The Low Vision Clinic welcomed resident Dr. Ravana Jacob to shadow and learn more about the complex specialty of Low Vision Optometry for the 2022 Fall Semester. Dr. Jacob has spent her semester alongside Dr. Kia Eldred, who helped shape our previous resident program relationship with The University of Houston.

Dr. Ana Perez has served the blind and low-vision population for over 20 years. She remains active in education as an Adjunct Faculty member at the Center for Sight Enhancement. Drs. Perez and Eldred are both Low Vision Diplomates, which is the highest professional status in the area of Low Vision Rehabilitation granted through the American Academy of Optometry.

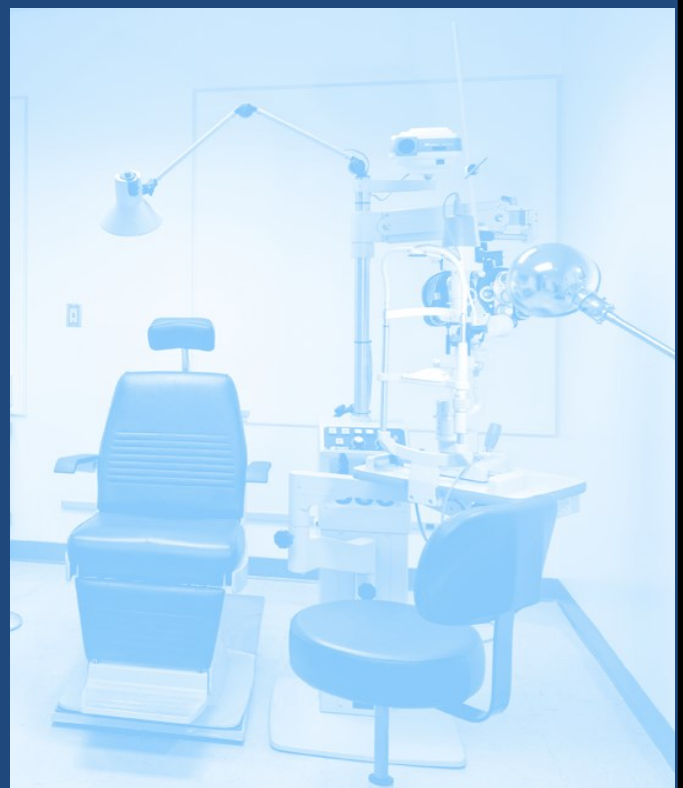


*Over 300 instances of patient care last year*



*55 years of combined clinician experience in low vision care*

*“After my stroke, I felt hopeless. I didn't know how I would ever care for my family again. I got a new start by coming to The Lighthouse.” - Sheri*



# BEHAVIORAL HEALTH - Year in Review

## DEPARTMENTAL MILESTONES

The Lighthouse of Houston embarked upon an inter-agency agreement with the San Antonio Lighthouse for the Blind to provide mental health services to clients in their geographic area, expanding our ability to reach more people who are blind and low-vision.

The Behavioral Health Department continues to offer a free virtual support group to people with blindness and/or low vision. This year, we have expanded our client base to include many cities in Texas including Bellville, Austin, Galveston, Killeen, and Waco.

We collaborated with the Texas School for the Blind and Visually Impaired to provide mental health services to their graduating senior students in order to ensure a smooth transition to the next phase of these students' lives.

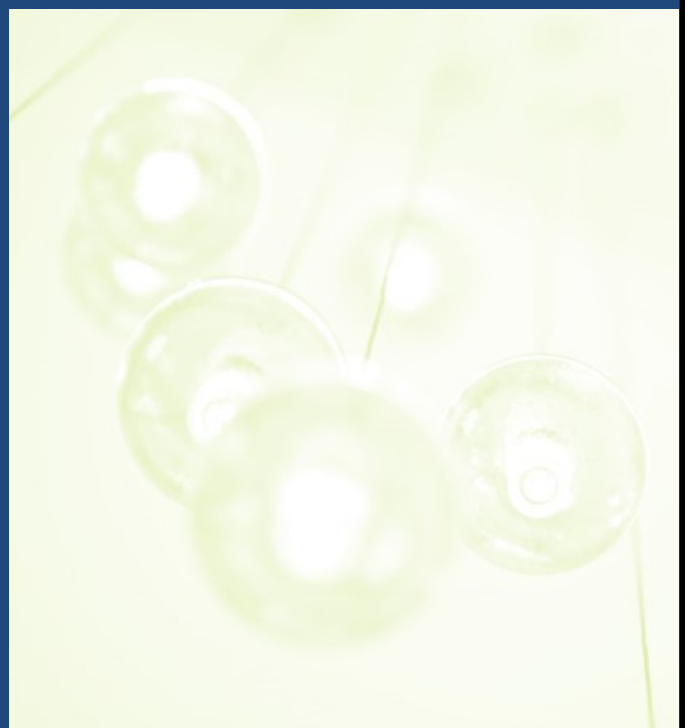


*Over 1,100 instances of individual or group therapy this past year*



*Virtual support group now provides service to 9 Texas counties*

*“I signed up for both group and individual counseling and my world changed from constant fear and depression to hope and enthusiasm to journey down my new road of life.” - Katherine*





# COMMUNITY & RECREATION - Year in Review

## DEPARTMENTAL MILESTONES

Our Adult Day Program continues to increase the number of clients served. Activities in the Multi-Care Center are returning to pre-COVID levels, and are supported by large numbers of new and returning volunteers.

Students studying to become Occupational Therapy Assistants (OTA) from both Lone Star College and San Jacinto College have volunteered in groups throughout the last few semesters. Delta Gamma volunteers have also contributed service hours to our programs. We closed 2022 with a Holiday Craft Sale with items handcrafted by our Lighthouse of Houston clients.

Youth Programs also made their return this year, including Parents' Night Out (held on a typically monthly basis), special events such as the Beeping Easter Egg Hunt, and Summer & Holiday Camps which are licensed by Texas Health and Human Services Commission (HHSC). Youth Programs were supported by a generous contribution from one of our corporate partners.



*Approx. 6,000 instances of client service in Multi-Care this past year*



*More than a dozen families attended the 2022 Beeping Easter Egg Hunt*

***“Thank you all again for such a wonderful event not only for our child, but for finding ways to include the sighted siblings as well. We thoroughly enjoy it each and every year.”  
- Ashley***



# TECHNOLOGY EDUCATION - Year in Review

## DEPARTMENTAL MILESTONES

The Lighthouse of Houston fully re-opened our Technology Training Center with the hiring of Assistive Technology Specialist, William Walsh. Will has a BA in Communications from Stephen F. Austin and holds a Certificate in Assistive Technology Instruction from National Industries for the Blind he obtained from the East Texas Lighthouse. Will brings a wealth of knowledge to our program and will assist with growing the program in the months to come.

We renewed our Assistive Technology Training contract with Texas Workforce Commission (TWC). This contract allows the Lighthouse to evaluate and train TWC clients in the use of multiple types of assistive technology.

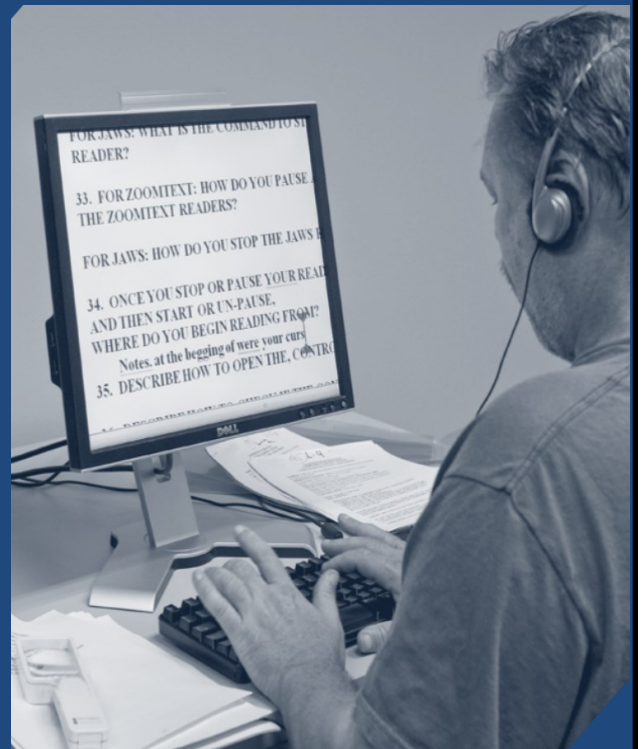


*Over 100 instances of  
AT Training &  
Evaluation this year*



*New AT Training for 2022-  
2023 including iPhone/iPad  
& Mobile Apps*

*“I always knew that I  
wanted to specialize in  
assistive technology, but I  
didn’t have the  
appropriate skills.  
The Lighthouse helped  
me with that problem.”  
- Adam*



# PRODUCTS & SERVICES - Year in Review

## DEPARTMENTAL MILESTONES

The Lighthouse of Houston earned a new contract with the Railroad Retirement Board to provide centralized scanning of documents to be indexed and transmitted to the RRB main offices. This is a 5-year contract that will employ three people who are blind or low-vision.

We renewed our contract with WorkQuest to provide call center services for the University of Houston's Facilities and Construction Management department. The UH FIXIT Call Center line is open 24 hours, 365 days a year and employs seven visually impaired individuals.

Our Enterprise Services Division relocated to an expanded facility, located in northwest Houston. This growth allows our Enterprise group, which consists of 11 team members, to improve workflow and process orders faster and more efficiently.

These milestones are critical to our commitment to create jobs for people who are blind or low-vision through our business services, engaged in work such as call center, mail center, document management, and kitting & packaging.

***"I receive so much support and mentorship from my supervisor and other Lighthouse staff, and I am grateful for all the Lighthouse of Houston has given me." - Jessica***



***Approx. 70,000 hours worked by B/LV staff this year***



***48% of Lighthouse of Houston staff are blind or low-vision***



# INDEPENDENT & ASSISTED LIVING - Year in Review

## DEPARTMENTAL MILESTONES

The Lighthouse of Houston Living Centers remain 100% occupied. Residents that occupy the 79 total units are people with disabilities, and elderly. In February 2023, both properties will be designated SMOKE FREE ENVIRONMENT/ SMOKE FREE BARRIER implementing SMOKE FREE policy moving forward with the initiative as many states are moving towards smoke-free environments, in an effort to reduce the amount of people exposed to tobacco smoke.

Our Deaf/Blind Assisted Living facility, located adjacent to our main campus at 3602 W. Dallas Street, houses 10 individuals and provides skilled care 24/7/365.



*100% Occupation at both Lighthouse Living Centers*



*Independent & Assisted Living Facilities serve over 110 clients*

*“Living at The Lighthouse Living Center has given me a way to live my life on my own, which is truly a gift.” - Albert*



# A LOOK BACK

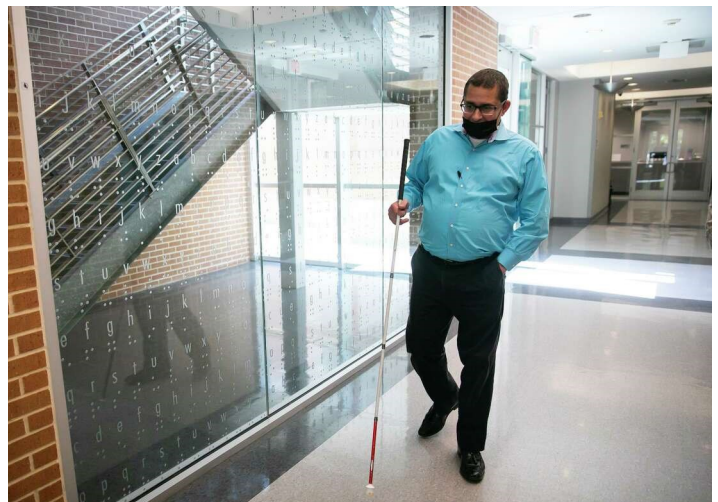


## CELEBRITY CHEF VISIT

Blind celebrity chef Christine Ha served as grand marshal for the return of The Lighthouse of Houston's annual Beeping Easter Egg Hunt, held in April. Chef Ha, the winner of Season 3 of TV's MasterChef and local owner of The Blind Goat, opened the event and was accompanied by a documentary film crew.

## AWARD WINNER

Lighthouse Team Member Craig Tallent was named the winner of the President's Award at WorkQuest's 2022 Artie Lee Hinds Awards Dinner in September. Craig was nominated for the prestigious award for his responsibility and work ethic as the site supervisor for the Facilities and Construction Management Department at the University of Houston, also known as the UH FIXIT Call Center.



## COMMUNITY OUTREACH

Two service projects were completed concurrently by BSA Eagle Scout candidates Harris Saunders and Robby Taylor. The two Scouts completed a revitalization of The Lighthouse's interior courtyard area, including a new raised planter bed. Additionally, the Scouts raised over \$18,000 beyond the project expenses. This amount was donated to the General Fund.





## 2022-2023 Board of Directors

Dave Donat, Chair

Kim Colburn, Chair-Elect

Bruce Gourd, Operations Chair

Doug Yeager, Nominating Chair

Chris Reinecker, Finance Chair

Jeff Smith, Services Chair

Christine Stevenson, Human Resource Chair

Jenna Dhayer, President

Daniel Williams, VP of Operations

Shelly Zander, VP

Ashok Garg

Caitlin Bakhtiary

Cody Biller

Cope Bailey

Erin Applegate

LA Beck

Lonnie Knowles

Mazher Poonawala

Merle Petty

Michael McCulloch

Michael Twa, OD, PhD

Ruhi Soni, MD

Victoria Hillard

Vivecca Hartman

### Board Transitions

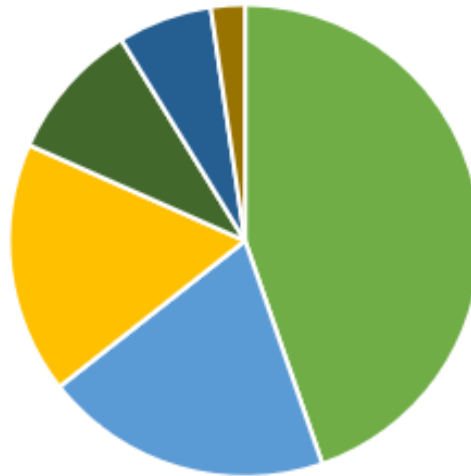
---

- Board Departures this year - from among our Executive Committee: past chair Maureen Croft, PhD, Lynn Rizzo, and Bryan Neely. Also departing are Asha Dhume, Eddie Risha, Kathleen Wood, Lisa Free-Martin.
- Incoming Board Members - Christine Stevenson, Mazher Poonawala, Victoria Hillard, and Michael Twa, OD, PhD



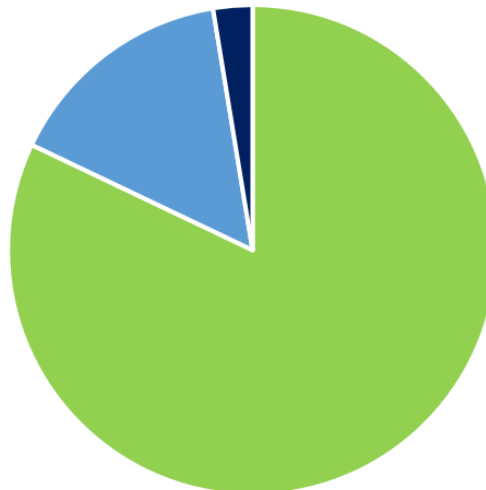
## REVENUE

- Service Contract Fees (45%)
- Government Service Fees (20%)
- Rental Income (17%)
- Contributions (10%)
- Client Fees and Other (6%)
- Net Merchandise Sales (2%)



## EXPENSES

- Total Program Services (82%)
- Management and General (15%)
- Fundraising (3%)



**Financial information presented above is representative of Fiscal Year 2022.**



## OUR DONORS

JANUARY 1, 2022—DECEMBER 31, 2022

Adan Galvan  
Albert Wong  
Albertsons Safeway  
Alireza Nazeri  
Allan & Sue Cox  
AMEGY BANK  
Ana Garza Escobedo  
Anahuac Lions Club  
Ann Masterson  
Antonio Valadez  
Articulate Global, LLC  
Asheet and Alka Yagnik  
Ashok Kumar Garg  
BC Licensing, LLC  
BCS Prosoft  
Bishr Tabbaa  
Blackbaud Giving Fund  
Brady Industries Central, LLC  
Brandi Anderson  
Caitlin Bakhtiary  
Carly Charbonneau  
Carolyn Gilbert  
Charitable Adult Rides & Services, Inc.  
Charities Aid Foundation America  
Charles and Sandra Martin  
Charles McCullagh  
Charles Platt  
Chelean Zander  
Chris Reinecker  
Christine Stevenson  
Chuck & Miriam Hendee  
Cindy Church  
Cindy Cottrell  
Cody Biller  
Comcast Corporation  
Curve Hospitality  
Daniel Butcher  
Daniel Malik  
Daniel Williams

Daria Hamilton  
Darryl Minor  
David Donat  
David T. Searls Jr.  
Delta Gamma Fraternity Houston Chapter  
Dere Okitikpi  
Diamonds In The Rough Memorabilia  
Don and Sharon Rollins Charitable Fund  
Donald Hayes  
Donald Scruggs  
Doreatha Page-Williams  
Doug Yeager  
Douglas Grymes Charitable Foundation  
DTN  
Dusty Wagner  
Eamonn and Linda Mulchrone  
Edith & Robert Zinn Foundation  
Elaine Elliott Teas  
Erin Applegate  
Exelon PACMatch Cybergrants  
Fidelity Charitable  
Fifth Third Bank  
GivingForce Foundation  
Glenn Wilson  
Greater Houston Community Foundation  
H. Alan Holly  
HANCOCK WHITNEY BANK  
Houston Cy-Fair Lions Club  
Houston Delta Gamma Foundation  
Irelan McDaniel PLLC  
Ivie Partridge  
J.P. Morgan Securities  
Jaleea George  
James and Carolyn Hill  
James Bryson  
Janis Roderman  
Jeffrey Bruns  
Jeffrey Sandler  
Jeffrey Smith





## OUR DONORS

JANUARY 1, 2022— DECEMBER 31, 2022

Jenna Dhayer  
Jennifer Crouch  
Jennifer Parrish  
Jennifer Pittman  
Jennifer Walker  
Jeren Brewer  
Jerry & Gretchen Krueger  
Jesus Arellano  
Jill McLoughlin  
Jim and Jo Davis Giving Fund  
JK Gas Station Services LLC  
Josephine Todes  
Joshua Zwickl  
Jr., MD, Arthur Willis  
Juan Garcia Ortiz  
Juan Trejo  
Karishma Patel  
Kaye Gohlke  
Kevin Sancibrian  
Kim Colburn  
Kim Fox  
Kroger  
Kroger  
L.A. Beck  
Lance Willis  
Larry & Melba Ainsworth  
Larry Porter & Associates, LTD  
Laurie Norris  
Lila Kay Pilgrim  
Lindsey Wynn  
Lions Clubs International District 2-S-2  
Lonnie Knowles  
Louis Fournier  
Makiatu Pratt  
Marciela Carrera  
Mario Ipina  
Marion K. Chauncey Charitable Trust  
Mark Cowie  
Marsha Block  
Marti and Billy Rosenberg

Martin John Gambling  
Melba C. Wynne Foundation  
Melinda Benjumea  
Michael D. and Jeanette M. Twa  
Michael Geisler  
Michael Gomez  
Michael McCulloch  
Michelle Williams  
Miriam Joachim  
Moffitt Nguyen Charitable Fund  
Montgomery Lions Club  
Nacco Homes (dba North American Construction Co)  
Nancy Budd Bradford  
Natex Holdings LLC  
Network For Good  
Nicholas Jones  
Northwest Petroleum  
Palmer Barefield  
Pamela Allen  
Patricia Gutierrez  
Pepsico Foundation  
PlainsCapital Bank  
Rajinder & Dr. Prabha Bhalla  
Rajni Jain  
Ramsay Elder  
Randy Keir  
Renee Gugenheim  
Reynolds & Reynolds Associate Foundation  
Ricardo Wade  
Richard Matisse  
Robert and Gail Stone  
Robert Moorhead  
Robert Taylor  
Robert Zurek  
Ron Kline  
Rudy Wildenstein  
Ruhi Soni, MD  
Sally Robinson  
Sandra Eads



THE  
**LIGHTHOUSE**  
OF HOUSTON

## OUR DONORS

JANUARY 1, 2022 – DECEMBER 31, 2022

Sanjay Mehra  
Sanjay Patel  
Saunders Foundation  
Schwab Charitable  
Shapiro Bezdek Charitable Fund  
Sharney Foundation, Inc.  
Shell Oil Company Foundation Matching Gifts  
Shirley Knotts Darden  
SHOPCO USA  
Silver Eagle Houston  
SNR Creative LLC  
Sorcha Brown  
Sugar Land Lions Charity Inc.  
Susan Gould  
Swedish Match North America LLC  
Swisher International  
T&R Chemicals, Inc.

Tameka Clark  
Tammy Parker  
Tanya White  
The Matocha Family  
The Paul & Molly Parker Gift Fund  
The Woodlands Lions Club  
Thomas & Rebecca Smith Family Fund  
United Way of Midland County  
Valerie Polichino  
Varun Kumar  
Vastine Hilsher  
Veronica Kennedy  
Vishal Banthia  
Vivecca and Chris Hartman  
Vlad Sedler  
WOODFOREST NAT'L. BANK

*Thank You!*

**Thank you for the impact and difference you have made in helping people with blindness and vision loss achieve their reach their full emotional, social and educational potential.**

To donate now, visit

[www.houstonlighthouse.org/donate](http://www.houstonlighthouse.org/donate)

[www.houstonlighthouse.org](http://www.houstonlighthouse.org)

**3602 W. Dallas Street, Houston, TX 77019    713.527.9561**

**The Lighthouse of Houston is a registered 501(c)(3) non-profit organization.**